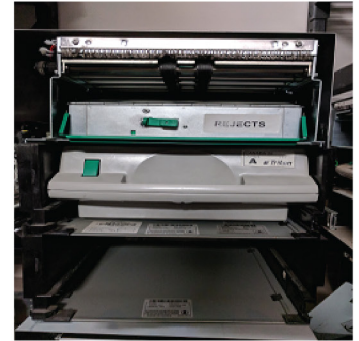


Balancing Instructions for - Triton RL 2000

Your ATM uses two kinds of dispensers. Check to see which kind your machine has. The only effect on balancing procedures is what you do in Step 4 of “Adding Money to the ATM”.



SDD
(Single Denomination Dispenser)



NMD
(Non-Metallic Dispenser)

Balancing Procedure.

- ① Press and hold the BLANK key and the “1” key.
- ② Enter password provided at time of training, Press Enter.
- ③ Select TERMINAL CLOSE FUNCTIONS by pressing the “1” key.
- ④ Select DAY CLOSE by pressing the “4” key.
- ⑤ Press ENTER.
- ⑥ Press “3” to print and press ENTER.
- ⑦ Press ENTER to continue.
- ⑧ Select TRIAL CASSETTE CLOSE by pressing “5” and then ENTER.
- ⑨ You can view this report, or press “3” and then ENTER to print it.
- ⑩ Press ENTER to continue.
- ⑪ To exit, press the key next to EXIT MANAGEMENT FUNCTIONS on the right side of the screen.
- ⑫ Press ENTER.



The ATM is now ready for a customer.

Balancing Instructions for - Triton RL 2000

Adding Money to the ATM.

- ① Open the safe and remove the cassette from the ATM.
- ② Count any remaining bills and replace or remove any rejected bills.
- ③ Add money to the cassette (Keep in mind the total number of bills in the cassette).
- ④ Put the cassette back into the ATM.
- ⑤ Lock the safe.
- ⑥ Press the BLANK key and the "1" key at the same time.
- ⑦ Enter your password and press ENTER.
- ⑧ Select TERMINAL CLOSE FUNCTIONS by pressing the "1" key.
- ⑨ Select CASSETTE CLOSE by pressing the "6" key. Press ENTER.
- ⑩ Press ENTER if cassettes are filled.
- ⑪ Enter the total number of bills (not the value) in the cassette.
Include any bills remaining in the cassette/drawer as well as bills added in Step 3.
(Example: If there are 10 bills in the cassette and you add 100 more bills, enter "110" as the starting quantity in the cassette.)
- ⑦ Press ENTER. A TRIAL CASSETTE CLOSE report should appear on your screen.
- ⑧ You can view this report, or press "3" and then ENTER to print it.
- ⑨ Press ENTER to continue.
- ⑩ Press the key next to EXIT MANAGEMENT FUNCTIONS on the right side of the screen.
- ⑪ Press ENTER.



The ATM is now ready for a customer.

Balancing Instructions for - Triton RL 2000

Adding Money to the ATM. - If NMD

- ① Press the BLANK key and the "1" key at the same time.
- ② Enter your password and press ENTER.
- ③ Select TERMINAL CLOSE FUNCTIONS by pressing the "1" key.
- ④ Select CASSETTE CLOSE by pressing the "6" key. Press ENTER. The cassette will unlock itself and you will now be able to remove the cassette and load the bills.
- ⑤ Insert cassette back into its slot and press ENTER
- ⑥ Follow the prompts on the screen by pressing enter until it asks you to enter the number of Bills. Enter the TOTAL number of bills (*see #11 previously*) and press ENTER. Cassette will lock into place.
- ⑦ Press ENTER. A TRIAL CASSETTE CLOSE report should appear on your screen.
- ⑧ You can view this report, or press "3" and then ENTER to print it.
- ⑨ Press ENTER to continue.
- ⑩ Press the key next to EXIT MANAGEMENT FUNCTIONS on the right side of the screen.
- ⑪ Press ENTER.



The ATM is now ready for a customer.

Balancing Instructions for - Triton RL 2000

Printing the Journal. *(this should be done weekly)*

- ① Press the BLANK key and the "1" key at the same time.
- ② Enter your password and press ENTER.
- ③ Select ELECTRONIC JOURNAL by pressing the "3" key.
- ④ Select DISPLAY UNAUDITED RECORDS by pressing the "1" key.
- ⑤ Press "3", then ENTER to print. Save these records for at least 6 months.
- ⑥ Press ENTER to continue.
- ⑦ Press ENTER to audit all records.
- ⑧ Press ENTER to continue.
- ⑨ Press the key next to EXIT MANAGEMENT FUNCTIONS on the right side of the screen.
- ⑩ Press ENTER.



The ATM is now ready for a customer.

Note:

Once the journal is printed, the memory will be automatically erased
- you don't need to use the CLEAR JOURNAL function unless you have a journal error.
The PRINT LAST X ENTRIES function allows you to print up to the last 2,045 transactions beginning with the most recent transaction record.

Balancing Instructions for - Triton RL 2000

Saving the Journal to a USB Device.

Note:

Before you start this procedure make sure the memory stick is plugged in to the USB port at the top of the docking board. The board is located on the back of the front fascia, to the right of the paper roll and main board.

- ① Press the BLANK key and the "1" key at the same time.
- ② Enter your password and press ENTER.
- ③ Select ELECTRONIC JOURNAL by pressing the "3" key on the keypad.
- ④ Select DISPLAY UNAUDITED RECORDS by pressing the "1" key on the keypad.
- ⑤ Select SAVE TO FILE By pressing the "6" key on the keypad.
- ⑥ The screen will say "All records will be sent to the hard disk." Press ENTER to continue.
- ⑦ The screen will say "All records have been successfully written." Press ENTER to continue.
- ⑧ The screen will say "Do you want to mark all records as audited?" Press ENTER to audit all records.
- ⑨ Press ENTER to continue.
- ⑩ Press the key next to EXIT MANAGEMENT FUNCTIONS on the right side of the screen.
- ⑪ Press ENTER.



The ATM is now ready for a customer.

Balancing Instructions for - Triton RL 2000

Turning Your ATM Off.

- ① Press the BLANK key and the "1" key at the same time.
- ② Enter your password and press ENTER.
- ③ Select SYSTEM PARAMETERS by pressing the "5" key on the keypad.
- ④ Select SHUT DOWN THE TERMINAL by pressing the "4" key on the keypad.
- ⑤ Press ENTER.
- ⑥ You may power the ATM down when the message tells you it is safe.

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ATM

Contact

Thank you.

If need additional support please contact us:

We pride ourselves on our exceptional client support -
If you're still having a problem with one of our Kiosks, please get in touch and we'll help
resolve the issue as fast as possible.



Call Toll Free:

1 855 820 2274



Email Support:

support@rapidcashatm.ca

For additional resources, please visit: rapidcashatm.ca

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